

# The Untrained Relievers



**JENNY**  
HR MANAGER - D P SERVICES



**JOHN**  
OPERATIONS MANAGER - D P SERVICES



**JAGDISH**  
HOUSEKEEPING STAFF



**RESIDENT**  
- PINE STREET



**RAJINI**  
HOUSEKEEPING STAFF



**RESIDENT**  
- PINE STREET

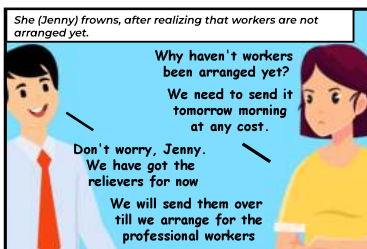


**RWA**  
- PINE STREET



**RESIDENT (SHAH)**  
- PINE STREET

The Pine Street Residential Association prides itself on its well-maintained facility and seamless operations, all managed by the top-rated D P Services. However, an unexpected blunder would soon test the association's trust in their service provider.



The workers from the facility management company arrive at the residential association and begin their tasks.



A week later, The housekeeping workers Jagdish and Rajini accidentally used the wrong chemical while cleaning, which turned the tiles black and super slippery.



Residents stated questioning the workers.



Residents make a call to association members to take immediate action.



# "The chronicle continues"



The association head calls for a meeting with the Operations Head, and orders all the workers with the supervisor to join.

How have you hired these workers? See because of them my hand broke!

They have spoiled the whole tiles of our society. It becomes black and super slippery.

Residence don't worry I'll take action against it.

Jenny receives a call from the residential association reporting the incident.

What, is it real?

Jenny and John review the situation, realizing the extent of the mishap.

How did this happen? I asked you to change the relievers to skilled workers

Actually, we thought.

We can't cut corners when it comes to safety and security.

Next day, RWA (Resident Welfare Association) came to know about the truth of facility management.

We came to know that you guys have sent the untrained relievers

We are sorry sir, this happened for the 1st time.

Its unacceptable. These inexperienced, unskilled workers have caused damage to our society.

We apologize and will make the necessary compensation.

Jenny implements strict protocols, ensuring the safety and security of both workers and clients.

John, make sure every worker is professionally trained before being sent to any client's location.

(nodding) Agreed.

We are saved this time, it should not happen again.

We will take care of this.

## MORAL OF THE STORY :

**CUTTING CORNERS ON TRAINING AND SENDING UNSKILLED WORKERS CAN LEAD TO SERIOUS CONSEQUENCES.**

PROPER TRAINING IS ESSENTIAL TO ENSURE THE SAFETY OF BOTH WORKERS AND CLIENTS AND MAINTAIN THE REPUTATION OF THE COMPANY.

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